

Participant Feedback Form



We at GOCare Support Services appreciate all feedback whether good or bad as it helps us too improve our services. When thinking about your experience with GOCare Support Services, please tell us to what extent do you agree or disagree with the following statements.

I am treated with respect in my dealings with GOCare Support Services.

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

I feel I am involved in my decision making at GOCare Support Services.

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

I was provided with information as to my rights and responsibilities.

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

GOCare are willing to help me with enquiries or changes to my support needs.

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

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How would you rate GOCare Support Staff's quality of care?

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

How would you rate GOCare Support Staff's punctuality?

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

How would you rate our accommodation facilities?

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

How would you rate our Complaints and Feedback process?

1 2 3 4 5 6 7 8 9 10

Poor Excellent

Comments:

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Do you feel GOCare support staff are all supporting you to achieve your NDIS goals?

Do you have any requests/suggestions/further comments that you would like to provide?